®.sharecare

Suggested Verbiage for Website

FMLA/Disability Submission for Patients and Requesters

If you are a patient, employer, or disability company requesting an FMLA or Disability form to be completed, please click on the link below to upload your blank form. Once you have submitted your form, Sharecare will contact you within 48 hours to collect payment for processing.

https://submissionportal.hds.sharecare.com/lfserver/FormRequest?Client1D=IN700F

When will my online medical record request be ready?

Your records will be ready in 3-5 business days from the receipt of your electronic request.

How do I check the status of my request?

Go to https://recordstatus.sharecare.com

How do I pay for my records and/or radiology images? Go

to: https://payonline.hds.sharecare.com/

How do I contact Customer Service?

You may call: 858-244-1811
Or
Contact Support for live chat: https://hds.sharecare.com/contact-us/